

FOR IMMEDIATE RELEASE 5/20/00

BRYTECH ACHIEVES ISO 9001 REGISTRATION FOR QUALITY MANAGEMENT PROCESS

Ottawa, On. – Healthcare and telecommunications product designer and manufacturer **BRYTECH** Inc., announced today that it has achieved ISO 9001 registration.

QUASAR registered the facilities using their SCC accredited quality registration system that focuses on continuous improvement of business processes. ISO 9000 is an international set of standards developed to provide quality assurance for companies seeking to improve their quality standards and customer service. ISO 9001 registration, the most comprehensive level of quality systems compliance, covers most facets of business operations. The scope of **BRYTECH**'s registration covers the design, manufacture and servicing of electronic products serving the healthcare and telecommunications sectors worldwide.

"This is a proud time for all of us. To say that we are ISO 9001 registered is a significant achievement, and demonstrates our commitment to providing consistent, top quality products and services." said John Davey, management representative for quality and engineering at **BRYTECH**. "Our compliance with the ISO standards is the result of many months of effort by every key employee. "Companies will need to be ISO registered in order to remain competitive in an increasingly global marketplace," Davey continued. "Customers will demand it."

The ISO standards, developed by the International Organization for Standardization - a worldwide federation founded in 1964, have been adopted by more than 70 countries around the world, requiring companies to understand customer specifications, implement a documented quality system and deliver products that meet customer requirements. In addition, many ISO-registered organizations achieve considerable savings with reductions in rework, customer returns and waste.

"**BRYTECH** should be very satisfied," said Stéphane Lemieux, the lead auditor. "The company's ability to mix disciplines, including marketing, development, product support and customer service suggests a mature view of the marketplace."

In achieving ISO Registration, all **BRYTECH** employees understand the value of continuous improvement and innovation with extensive training, not only in quality systems but more importantly, in the specific procedures relating to their daily work responsibilities. This process insures that top quality is delivered consistently from person to person to our customers.

BRYTECH designs, manufactures, markets and services equipment intended to assist people with special needs. The company's products are relied upon internationally by individuals and government agencies.

CONTACT: Earl Bryenton (613) 731-5800 earlbryenton@brytech.com